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QUALITY POLICY

WIPL-D LLC Belgrade has established a firm position in the global market for electromagnetic modelling software in the fields of antennas, scatterers, microwave engineering, and electromagnetic compatibility.

To preserve and further strengthen this position, we have set the following general quality objectives:

- To consistently meet the requirements of our customers and other interested parties, and to fulfil their expectations
- To comply with the highest applicable standards relating to our products and services
- To establish and maintain mutually beneficial relationships with our suppliers, product distributors, and partners with whom we collaborate on joint projects
- To maintain high standards in the presentation of the company, including the maintenance of our website, advertising materials, and appearances at international conferences
- To continuously monitor, measure, and review our operations with the aim of continual improvement
- To effectively manage risks and opportunities affecting the conformity of our products and services and our ability to enhance customer satisfaction

We achieve these objectives through:

- The consistent application and continual improvement of our Quality Management System, in line with the ISO 9001:2015 standard
- The continual improvement of our processes
- The development of the professional competencies of our employees
- Fostering strong interpersonal relationships within the company and promoting teamwork
- Encouraging the creativity of our employees and their initiatives across all aspects of the company's operations, including quality management
- Monitoring the latest global developments in science and in the electromagnetic modelling software market
- Creating added value for our customers

Belgrade, January 2018

Branko Kolundžija

President